

# SailPoint IdentityNow Implementation for an Insurance client

- A Case Study





# **Executive Summary**

To build a comprehensive Identity Management platform that offers the full breadth of identity governance in an easier-to-manage package.

## Access certification/recertification

Review access quickly and effectively, offering business-friendly access certification, complete visibility of access and audit reporting

## Provisioning/Deprovisioning

Deliver access securely and cost-effectively, automated provisioning, provision and de-provision by roles and automated removal of access

### Access Request

Improve compliance and audit performance, with self-service access request, and reporting and analytics



## **Engagement Summary**

#### **Highlights**

Projects : IAM

Implementation using cloud based SailPoint Identity Now, Certification and Provisioning to 60+ applications

**Industry**: Insurance

No. of Identities: 1500+

No. of Applications: 60

**Our Role :** System Integrators, Implementation, Application Integrator, and Support

#### **Challenges**

- Avancer strategically analyzed the problems at the client's end and carried out a thorough analysis of the current state.
- Automated and Manual Provisioning, Certification of resources and entitlements and Role-based provisioning
- Integrated their various internal applications for centralized and single-sign-on access.
- High-Level Scope:
  - IAM Set-up & IAM Data Enrichment
  - o Build Access Certification & Re-certification
  - Application Onboarding
  - Lifecycle management
  - Testing
  - Production deployment and stabilization

#### **Avancer's Solution**

- The professionals at Avancer crafted a strategy and an effective roadmap to implement IAM.
- Onboarding of employee and non-employee Identities from authoritative sources
- Aggregation of all applications on to SailPoint platform
- Certification campaign definitions and configurations
- Provisioning and De-provisioning of application accounts using SailPoint connectors
- Configuration of access request modules for workflows and approvals
- Assisted the client in deployment and post-implementation support.

#### **Benefits**

- Well-defined certification process
- Automated Identity Lifecycle processes
- Delivered access securely and costeffectively, automated provisioning and de-provision by roles and automated removal of access
- Improved compliance and audit performance, with a self-service access request, reporting, and analytics
- Review access quickly and effectively, offering business-friendly access certification, complete visibility of access and audit reporting

#### **Key Technologies:**

SailPoint Identity Now, Password management, Active Directory, Exchange connectors, multiple database applications, web services applications, and mainframe applications