IAM Assessment , Implementation, Support Services for a large Japan-based trust company

- A Case Study

Executive Summary

IAM assessment was conducted by Avancer, and it was determined that the client in its current state require true capabilities of optimized identity management and governance solution. Our experts suggested the need to procure and implement SailPoint IQ IAM system to enable the client deploy a secure, sustainable, and compliant IAM process, resulting in better business performance. We recommended implementation of an effective identity management solution to:

- ⚛ Ensure Compliance by continuously monitoring and adjusting access in accordance with business needs and changes in employee roles

- ⚛ Improve Security by providing a centralized management of access driven from an authoritative source for an identity

- ⚛ Increase Productivity by ensuring that users have access to the systems, applications, and data that they need when they need it

- ⚛ Reduce Risk by de-provisioning and revoking access in a timely manner when it is no longer needed

Engagement Summary

Highlights

Projects : IAM Assessment, Vendor selection, IAM Implementation using cloud based SailPoint, IAM Support(ongoing), 40 Internal applications integrations via web services and 12 external application integrations

Industry : Financial

No. of Identities : 1200+

Our Role : Assessment, Advisory, System Integrators, Implementation, and support

Avancer's Solution

- Avancer strategically analyzed the problems at the client's end and carried out a thorough assessment.
- Identify the right IDM product for their business needs and scope of work.
- Multiple waves with smaller releases for faster IAM benefit realization.
- Introduced simple workflow to automate maker-checker process and simplify provisioning
- Assisted the client in implementing the product and post-implementation support.
- Integrated external applications to ensure system driven compliance efforts and be audit ready when needed.
- Developed internal application junction to onboard 40 internal applications in multiple waves using Webservices

Challenges

- Avancer strategically analyzed the problems at the client's end and carried out a thorough assessment.
- The professionals at Avancer crafted a strategy and an effective roadmap to implement IAM.
- The MRBAs were taken care of with the right identity and access management service.
- Identify the right IDM product for their business needs and scope of work.
- Automated and Manual Provisioning, Certification of resources and entitlements and Role-based provisioning
- Integrated their various internal applications for centralized and single-sign-on access.
- Post-implementation support.

Benefits

- Once the IAM solution was implemented, the project got completed. The client was able to avail the following solutions than on:
- User onboarding, request management, provisioning/de-provisioning, and annual re-certification was streamlined
- Removed laborious manual provisioning maker checker process.
- Audit Ready to Address MRBAs from the FDIC audit
- Removal of manual efforts with an automated system
- Better control over employee lifecycle management with a streamlined system for maintaining the onboarding of new employees and the transfer of employees between departments with right access control and privilege management
- Streamline access certification for employees

Key Technologies :

ADP, SailPoint, Password management, Privilege Account Management, Active Directory, Exchange connectors, Oracle DB, ServiceNow, 40 Internal applications integrations via web services and 12 external application integrations